

PROCESSES, INDICATORS  
AND TOOLS FOR  
MEASURING CHANGE IN  
ACCOUNTABILITY

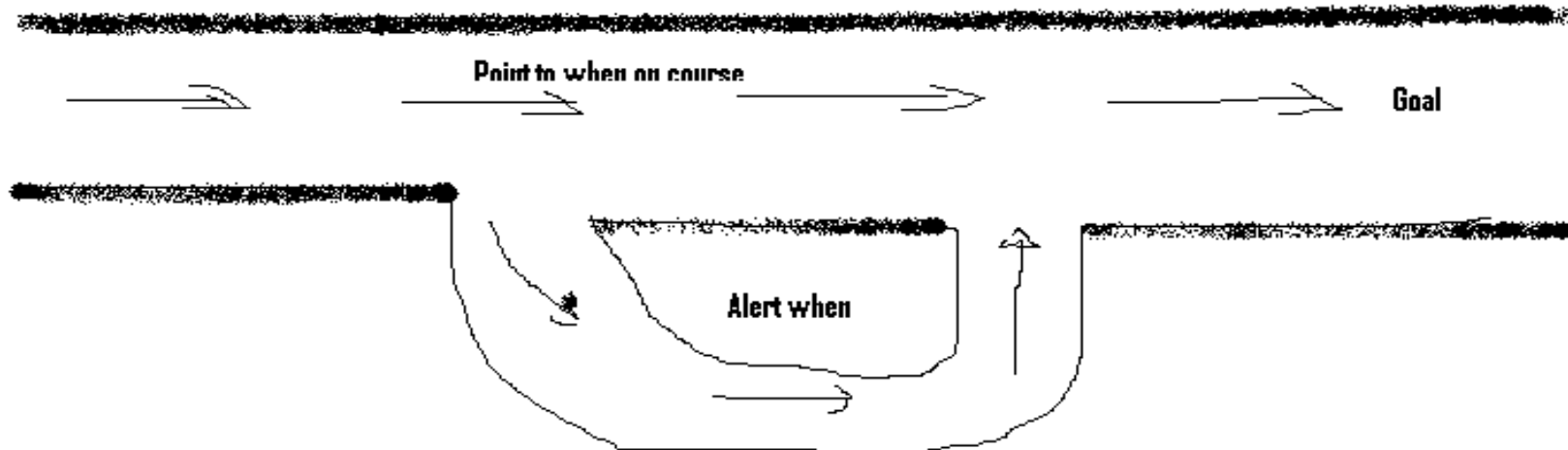
# In the session

- ▣ Indicators
- ▣ Indicator construction
- ▣ Extracting indicators from commitments and standards
- ▣ Dealing with information challenges

# Indicators

- ▣ Indicators are instruments that we can use to monitor whether commitments and standards have been met
- ▣ Should caution us when what is happening in reality is **not in line with agreed commitments and standards.**
- ▣ Can reveal when there are some **deviations from agreed commitments and standards.**
- ▣ Good indicators will confirm when real events are **in line with agreed commitments and standards**

# The working of Indicators



# Types of indicators

- ▣ Objectively verifiable/ measurable
- ▣ Several types of indicators exist
  - Qualitative or quantitative
  - Direct or proxy
  - Aggregated or disaggregated